

Westward Whiskey Tasting Room Guide

Part-Time (Seasonal)

In addition to our main distillery in Southeast Portland, we operate a tasting room and kiosk at the Portland International Airport, as well as various off-site events and markets. We are seeking part-time seasonal support for our airport and distillery tasting rooms, as well as occasional off-site events (up to 30 hours per week). Specifically seeking afternoon availability (earliest ~10am, to latest ~11pm).

Weekend availability is required for this position

Job Perks/Employee Benefits

- Base Pay \$20.50/hr + tips (+annual raises)
- PTO
- Time and a half for hours worked on holidays
- Whiskey Club sign up bonus
- No-cost whiskey club membership (4 exclusive single barrel releases per year)
- Free monthly bottle of whiskey
- Free parking in PDX employee lot or an unlimited TriMet HOP pass
- Automatic extra 30 min pay/shift (for airport shifts) to account for time to get through security

Essential functions:

- Engage with customers with a friendly positive disposition
- Sign customers up for the Westward Whiskey Club
- Process transactions quickly and accurately
- Greet customers upon arrival and assist with tastings and merchandise sales
- Sample and serve customers Westward Whiskey products
- Develop and maintain product knowledge with assistance from retail management
- · Clean and stock store as needed
- Support managers with regular weekly tasks
- Promote and sell our handcrafted spirits to customers
- Maintain regular and reliable attendance
- Other duties assigned by Westward Whiskey management

Job Requirements:

- Desire to learn and teach others about local and regional distilling industry
- Excellent customer service skills and ability to engage with customers in a professional and positive manner
- Weekend availability (Saturday/Sunday) is mandatory.
- Specifically seeking afternoon availability (earliest ~10am, to latest ~11pm)
- Must be able to lift 50 lbs
- Must be at least 21 years of age